

# Being smart with artificial intelligence: deploying AI in the public sector

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## PANELLISTS



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Bundesministerium  
für Arbeit und Soziales

# AI IN LABOUR AND SOCIAL ADMINISTRATION

*GLOBAL GOVERNMENT FORUM  
„BEING SMART WITH AI“*

**13.04.2021**

Michael Schoenstein, Head of Strategic Foresight  
and Analysis, Policy Lab Digital, Work & Society

# *A CONSENSUS APPROACH*



Expert exchange

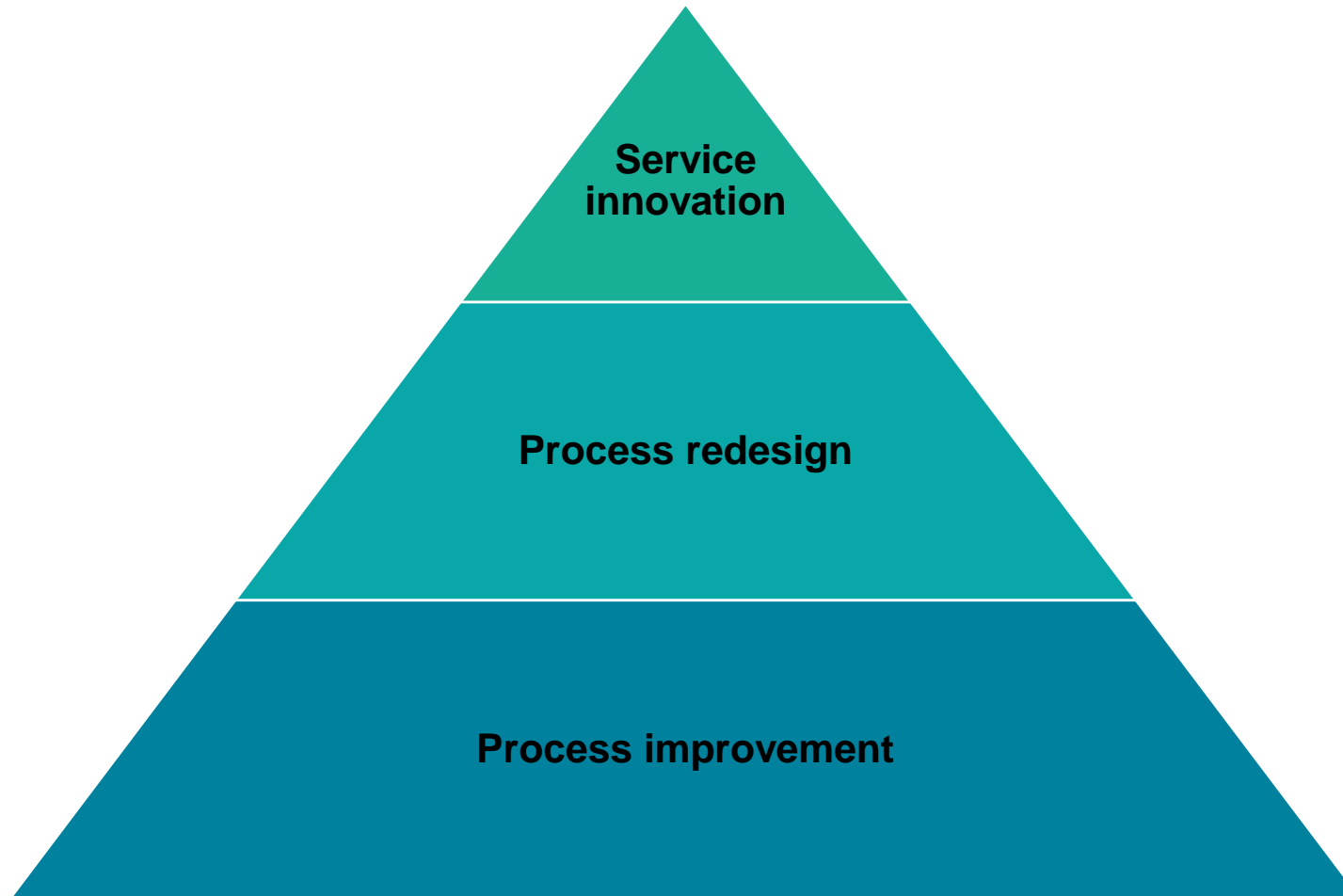


Operational guidelines



Innovation/Prototyping

# *RANGE OF APPLICATIONS*



# *THREE PROVOCATIONS FOR DISCUSSION*

- 1. Technological developments and data alone will not be a game changer for AI diffusion.*
- 2. Diffusion will remain constrained by law and skills shortages, and driven by demographic change and service expectations.*
- 3. Social processes and work organisation matter at least as much as technology.*

**THANK YOU**

*STAY IN TOUCH*

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