

# Research launch event: remote working in the UK civil service

Thursday 13 May 2021, 11:00 BST

## PANELLISTS



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# Remote Working in the Civil Service: What we learnt from the survey

13<sup>th</sup> May 2021

Tariq Hussain – Senior Director

Central Government & National Security

 Dell Technologies

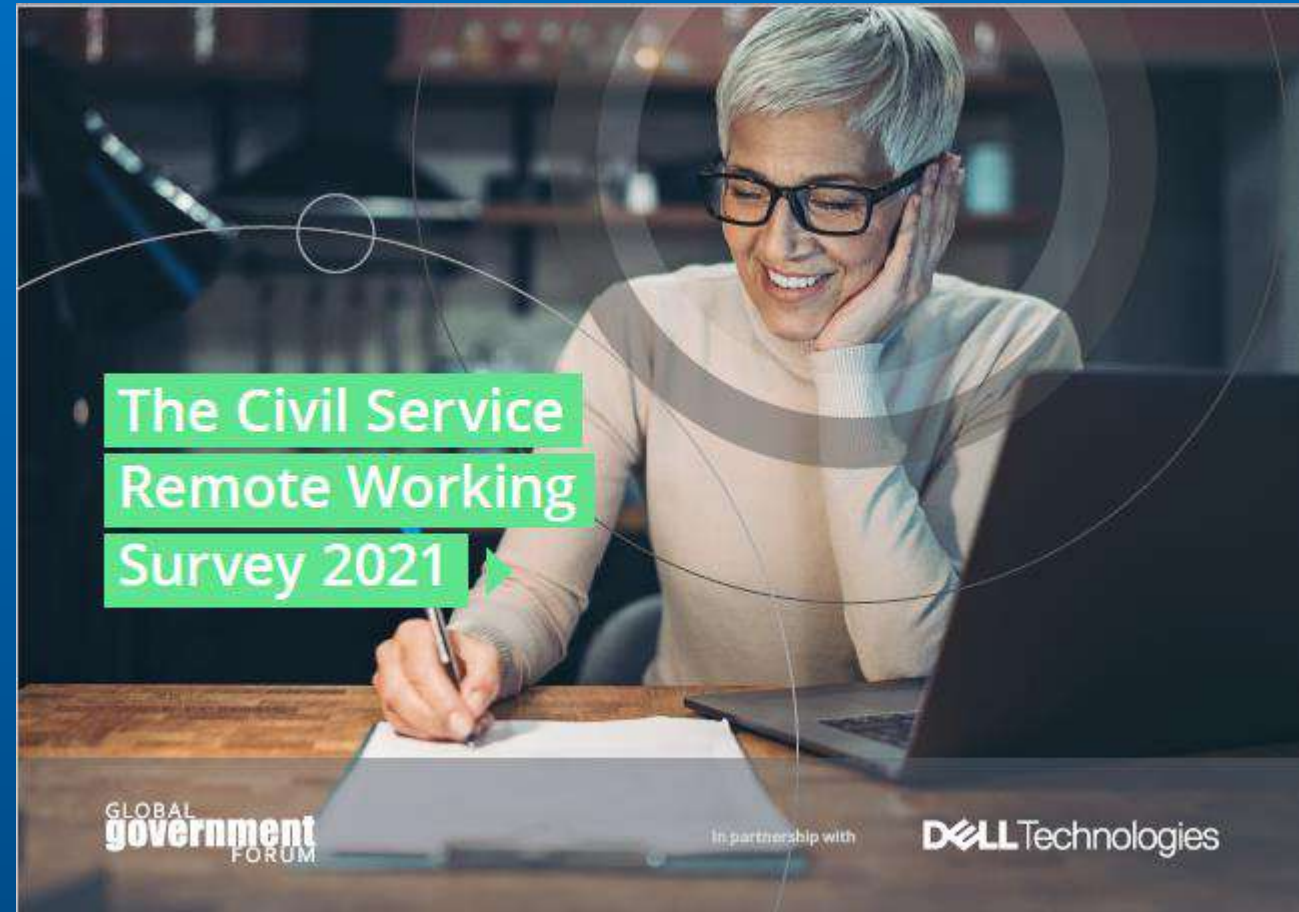


# COVID-19 and the Digital Divide

- Pandemic has shone a spotlight on the digital divide across the country
- Technology now a crucial enabler for everyday essential services
- Covid will force us all to reimagine how we use technology
- The digital divide is not going to be fixed overnight
- Multifaceted complicated issue that requires collaboration between government, civic society and the corporate sectors
- Need to understand:
  1. how people get access to devices
  2. are they connected to the internet
  3. do they have the skills and motivation
  4. Training, Messaging, Collaboration, Management, New Starters etc etc

# What did we want to learn from the survey?

- Do civil servants have the right tools?
- Is security and compliance in remote working practices being effectively managed by civil service organisations?
- What has mass remote working meant for workforce productivity and effective delivery of public services?
- How has civil servants' wellbeing been affected by home working?



# KEY Survey Findings

- 93% said they were provided with the devices they needed to work remotely
- 73% of respondents found they were able to carry out their full role working remotely
- Confidence was high in the security of most software, hardware and infrastructure
- But just 34% said their employer had checked whether their home working arrangements were compliant with data protection rules
- 6% of respondents worked from home all the time prior to the pandemic
- 82% of respondents strongly agreed with the statement: 'I would like to work remotely/from home more frequently in the future'

# Feel free to contact me

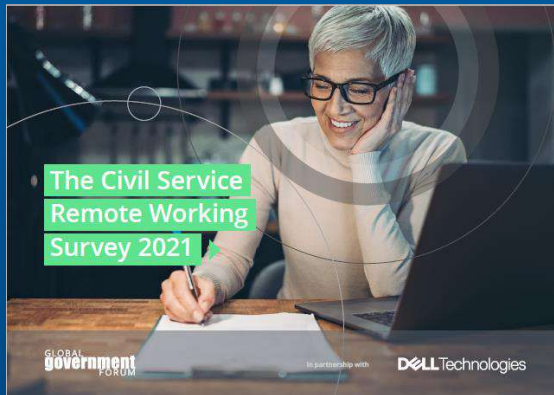


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