

Safety net: how governments are working to protect citizens online

Tuesday 16 March 2021, 14:30 GMT

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GGF webinar:

Safety net: how governments are working to protect citizens online?

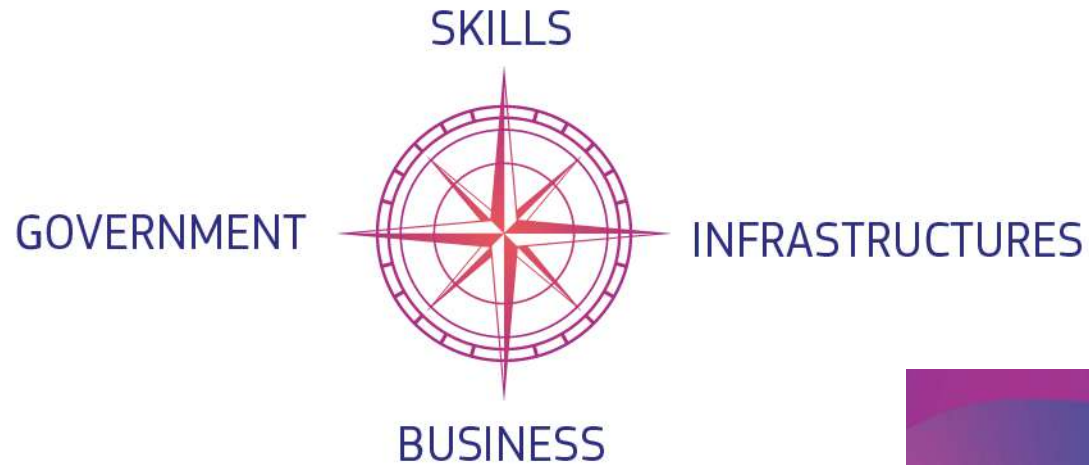
Creating a Better Internet for Children in the EU

*June LOWERY-KINGSTON - Head of Unit:
Accessibility, Multilingualism and Safer Internet (CNECT.G.3)
16 March 2021*

2030 Digital Compass: the European way for the Digital Decade

- 2030 Digital Compass:

- ❖ skills,
- ❖ infrastructures,
- ❖ business,
- ❖ government,
- ❖ EU values and respect of fundamental rights.

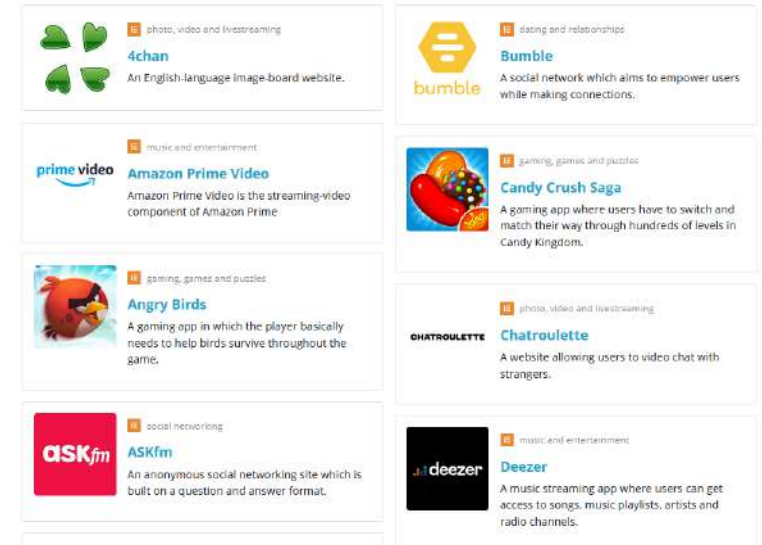


https://ec.europa.eu/info/strategy/priorities-2019-2024/europe-fit-digital-age/europes-digital-decade-digital-targets-2030_en

BIK Strategy

- <https://www.betterinternetforkids.eu/>

- ❖ EU resource hub with guide to apps, resources, links to apps support pages, & positive content



- EU-Funded Safer Internet Centres in EU, NO, IS & UK

- <https://www.betterinternetforkids.eu/sic>

- ❖ Helplines for parents and children

- ❖ Empowering children & families with high quality and age-appropriate content and awareness raising activities

- ❖ Hotlines to report child sexual abuse material



EU regulatory framework (examples)

- **General Data Protection Regulation** (*applies to all EU MS – national decision re age of minors*)
- Revised **Audiovisual Media Service Directive** (*transposed into national law by EU MS*)
 - Safety measures to protect minors from harmful content and illegal content
- **Web Accessibility Directive**
 - linked to a technical standard
- Proposal of the **Digital Service Act (Regulation) 12/20**
 - Series of proportionate obligations on digital “intermediaries”
- Proposal on **AI and ethics 3/21**
 - Respect for fundamental rights and safety of citizens

Multi-stakeholder cooperation - example

- The Alliance to better protect minors online
 - ❖ 40+ stakeholders industry & civil society
- Member States – Expert Group
- Network of Safer Internet Centres
- BIK Youth Ambassadors
- International organisations (UNICEF, ITU, CoE, OECD...)



Thank you



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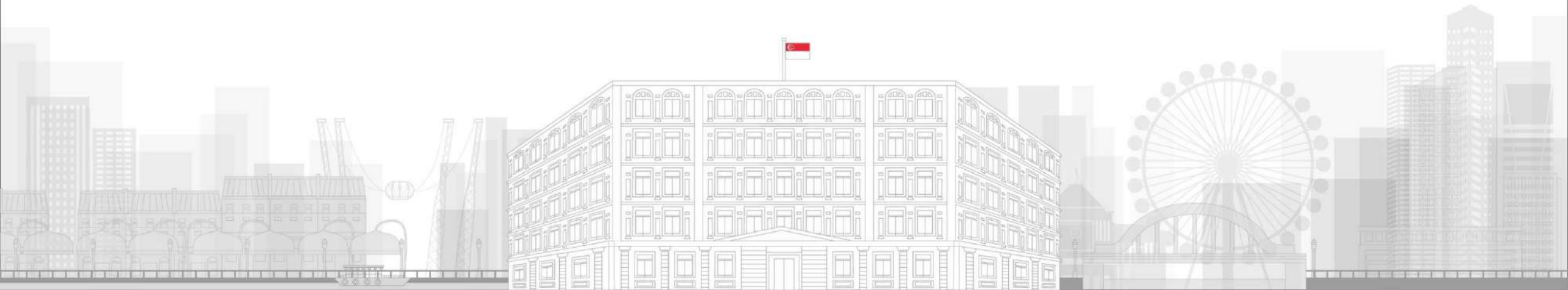




Ministry of Communications
and Information



TACKLING ONLINE HARMS IN SINGAPORE



Education

**BODY IMAGE/
EATING DISORDERS/
SELF-HARM**

**DIGITAL
FOOTPRINTS**



**DIGITAL
LITERACY
ISSUES**

**FAKE NEWS AND
MISINFORMATION**

**DIGITAL
ADVERTISING/
SCAMS**

**CYBER-BULLYING/
HARASSMENT/
IMAGE-BASED ABUSE**



Education

INTERNET SAFETY CAMPAIGNS FOR YOUTH, SENIORS, PARENTS AND EDUCATORS



Be Safe: Loan Scams

03 Jul 2020 | For youth, adults, seniors | online scams

Read on to find out what loan scams are, how can you spot one and guard against it.

[READ MORE](#)



Be Smart: Online Sexual Grooming

03 Jul 2020 | For youth, educators, parents | privacy, online harassment, sexting, inappropriate content, body image

Find out what online sexual grooming is, the tell-tale signs that a child is being groomed online, what can be done if you suspect your child has been a target of online sexual grooming and what can be done to protect your child from online sexual grooming.

[READ MORE](#)



More resources available at:

[BetterInternet.sg](https://www.betterinternet.sg)



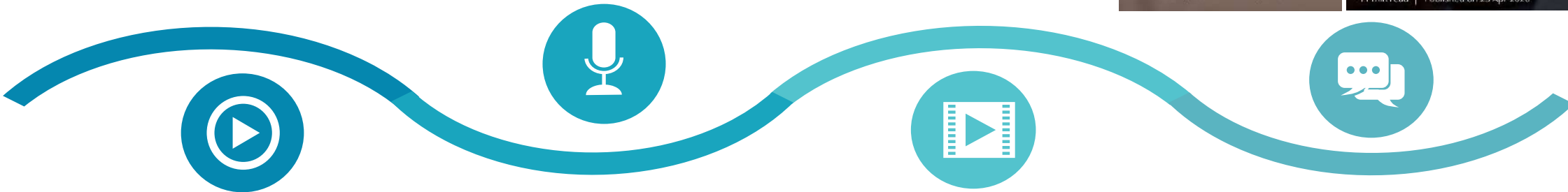
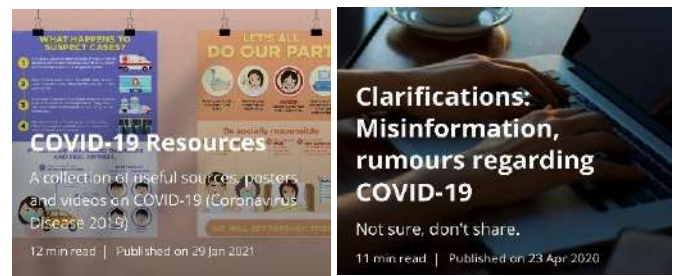
Communication

ESTABLISHED GOV.SG AS A TRUSTED AND RELIABLE SOURCE

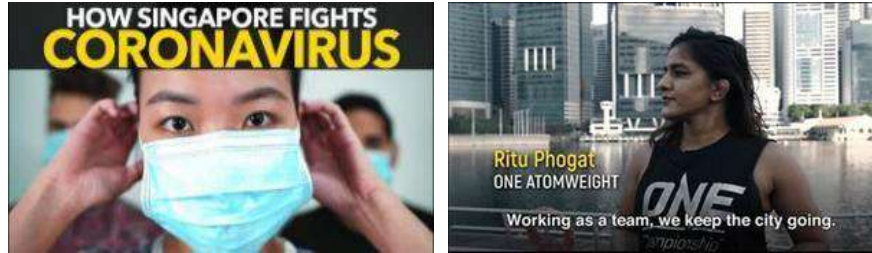
FREE-TO-AIR CONTENT FOR SENIORS



COVID-19 RESOURCES



ONLINE CONTENT FOR YOUTH



OUT-OF-HOME MEDIA



Housing Estates

Public Transport



Communication



WHATSAPP AND TELEGRAM CHANNELS: DAILY UPDATES AND CLARIFICATIONS

MAR 2020



MAR 2021

3/12/2020

[Sent by Gov.sg]

COVID-19: 12 Mar Update

As of 12pm:
New cases: 9
Total cases in Singapore: 187
Discharged today: 0
Total discharged: 96
Total remaining in Hospital: 91

Of the new cases, 3 are part of the SAFRA Jurong cluster, 5 are imported cases, and 1 is linked to a previous case. Most in hospital are stable or improving. 9 are in the intensive care unit.

There is no change to the DORSCON level.
go.gov.sg/moh12mar

[Sent by Gov.sg -10 Mar]

As of 12pm, MOH has preliminarily confirmed no new cases of locally transmitted COVID-19 infection.

There are 10 imported cases, who had already been placed on Stay-Home Notice upon arrival in Singapore.

MOH will share further updates in its press release that will be issued later tonight.

go.gov.sg/moh100321update

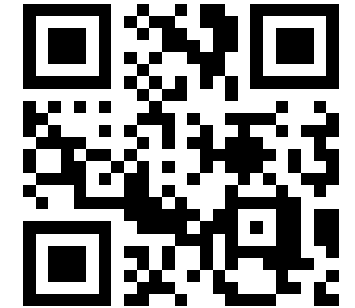
[New] Vaccination data as of 8 Mar 2021

- Received 1st dose: 392,620
- Completed both doses: 218,694
- Total doses administered: 611,314

For more Gov info on COVID-19 & vaccines, type "93" or "94" to access our infobot. 5:09 PM



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Gov.sg

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Subscribe to receive important Government announcements and updates.

VIEW IN TELEGRAM

Communication

COVID-19 CAMPAIGNS AND ADVISORIES ARE AVAILABLE IN ALL FOUR LANGUAGES

Find Out More Here:
<https://www.gov.sg/article/covid-19-resources>



VACCINATION SG
**Protect yourself
and
your loved ones**



- Free COVID-19 vaccination for all Singaporeans and long-term residents
- Only vaccines that are safe and effective will be used in Singapore
- Priority given to seniors and those at greater risk of infection. Look out for the letters from MOH to register for vaccination

VACCINATION SG
**保护您
和您的家人**



- 所有新加坡公民和长期居民都可免费接种新冠疫苗
- 新加坡只使用安全有效的新冠病毒疫苗
- 年长者以及感染新冠病毒风险较大的人士将优先接种疫苗。卫生部会发出通知书，让您报名接种疫苗

VACCINATION SG
**உங்களையும் உங்கள்
அன்புக்குரியவர்களையும்
பாதுகாத்தீடுங்கள்**



- அனைத்து சிவப்புள்ளும் நீண்டகால குடியிருப்பவர்களும் தடுப்பூசியை இலவசமாக குடிநீர் & கேள்விகளை
- சிவப்புள்ளும், பாதுகாப்பாகவும் பயன்படுத்தப்படும் உறுதியுடைய தடுப்பூசிகள் மட்டுமே பயன்படுத்தப்படும்
- குறிப்பாக, வயதில் மூத்தவர்கள் மற்றும் அதிக ஆபத்து உள்ளவர்களுக்கு முன்னுரிமை வழங்கப்படும். உங்கள் அமைப்பிலிருந்து அனுப்பப்படும் அறிவிப்புகளை, தடுப்பூசி மொ. குகைகளைப் பற்றி கேள்விகளை

VACCINATION SG
**Lindungi diri anda
dan
orang-orang yang
tersayang**



- Vaksinasi COVID-19 percuma untuk semua rakyat Singapura dan penduduk jangka panjang
- Hanya vaksin yang selamat dan berkesan akan digunakan di Singapura
- Keutamaan diberikan kepada warga emas dan mereka yang berisiko tinggi terkena jangkitan. Surat-surat berkenaan pendaftaran bagi mendapatkan vaksinasi akan dihantar oleh Kementerian Kesihatan



Communication

COVID-19 FALSEHOODS IN SINGAPORE



Closure of a train station due to COVID-19 case – Jan 2020



Shortage of face masks – Jan 2020



Exaggerated claims of closures of food outlets – Apr 2020



Got intel say sg will proceed with more measures in place come this Saturday.
Food courts coffee shop all to close
Supermarkets will only open two days a week
Better go stock up your stuff for the next month or so.
Govt officials in meeting yesterday and will finalize measures tomorrow.



Communications / Legislation

Use of public communications and legislation to counter over 40 instances of falsehoods on COVID-19

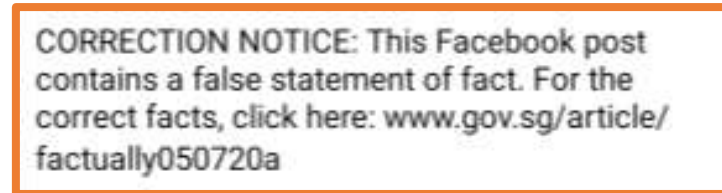


LEGISLATION

- Use of Protection from Online Falsehoods and Manipulation Act (POFMA) to stop the spread of falsehoods effectively
- Readers can see the facts and decide the truth for themselves



Under POFMA, Facebook can be required to label falsehoods with Correction Notices



Under POFMA, individuals who publish falsehoods can be required to insert Correction Notices

**POFMA provides for a right of appeal to the Court. The Courts have the final say on whether there is a false statement of fact.*



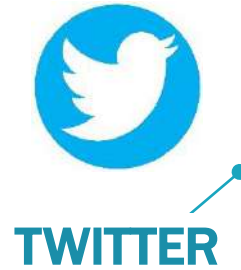
Communication

Coronavirus (COVID-19) information

Ministry of Health, Singapore
43 mins · 🌐

As of 1 April 2020, 12pm, five more cases of COVID-19 infection have been discharged from hospitals or community isolation facilities.... See more

MOH.GOV.SG
MOH | News Highlights
Find speeches, press releases, forum replies and par...



Know the facts

To make sure you get the best information on the coronavirus (COVID-19), resources are available from the Singapore Ministry of Health and the World Health Organization.

[Ministry of Health](#)

[World Health Organization](#)



INSTAGRAM



TIKTOK



Help Prevent the Spread of Coronavirus

See the latest information from the Ministry of Health so you can help prevent the spread of COVID-19.

[Go to moh.gov.sg](#)

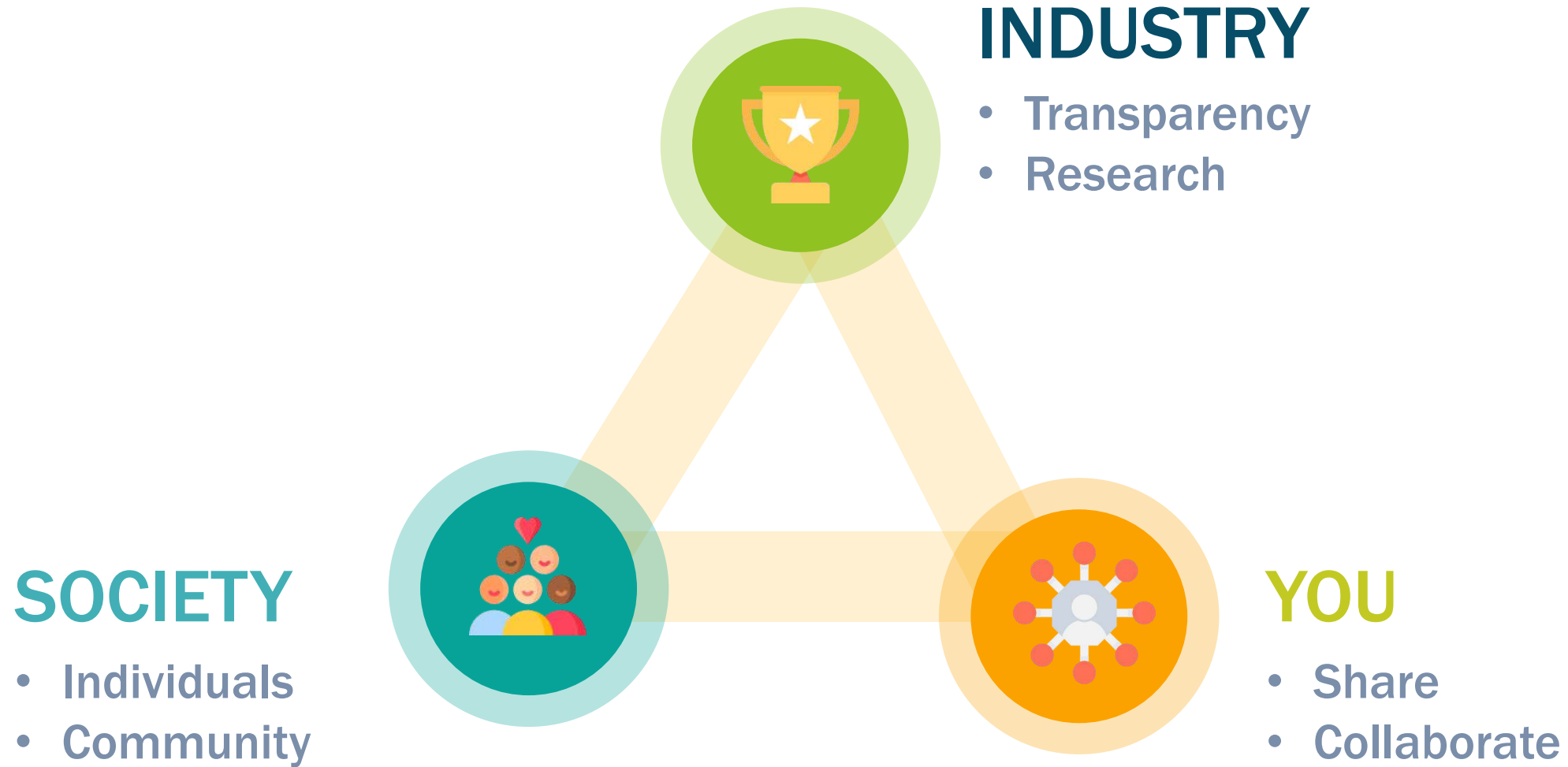
Singapore	Global
Updated: 2020-04-20 12:06 ⓘ Source: Ministry of Health Singapore	
New confirmed cases +1426	Confirmed cases 8014
New deaths 0	Deaths 11



If you want to go far...



... go together





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Thank You

 www.mci.gov.sg

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